

How to Merge Duplicate Contact Records

Market: Federal/State/Local, House, Senate

Module: Contacts

Purpose: This guide provides instruction on how to merge Contact Records.

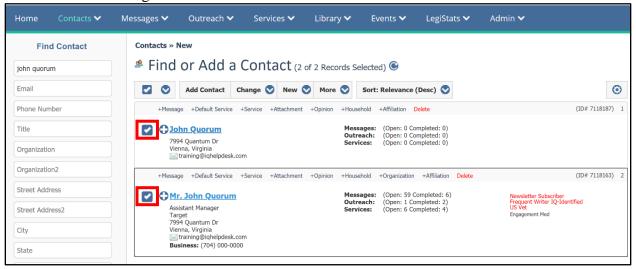
Key Benefits

IQ provides the capability to merge duplicate contacts that were inadvertently entered to help maintain the quality of data stored in the system.

1. Navigate to Contacts > Find Contacts > Find or Add a Contact



2. Under the Find Contact pane, enter the name of the contact. Based on the results, select the boxes next to the contacts to merge.



3. Select Change > Merge.



4. Under **Target**, select the contact record into which other contacts will merge.



5. Click Merge